**SL Unit 1** **- System Fundamentals**  
Quiz 2

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| **Question 1** | | | |
| Objectives: | 1.1.1, 1.1.5, 1.1.6 1.2.8 | Exam Reference: | Nov-15 Question 7 |

A hardware shop supplies a wide variety of bathroom equipment. There are 15 shop

assistants who serve customers, 3 office staff who handle the administration, and a manager.

A specialized company is asked to design and implement a new computer system for

the shop.

1. (i) Identify two different types of users of the system. [2]

(ii) Explain the role of users in the process of developing the new computer system. [3]

1. Describe why it is useful to produce more than one prototype of the new system. [2]

1. Outline **two** problems that may occur when transferring data from the old system  
   to the new system. [4]

The new system is implemented using parallel running.

1. (i) Outline what is meant by parallel running. [2]

(ii) Outline one reason for choosing parallel running as opposed to a direct changeover. [2]

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| **Question 2** | | | |
| Objectives: | 1.1.7 | Exam Reference: | May-2016 Question 2 |

Explain what is meant by user acceptance testing. [2]

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| **Question 3** | | | |
| Objectives: | 1.1.9, 1.1.10 | Exam Reference: | Nov-15 Question 4.a.b |

A small hotel buys a software package to manage their bookings.

1. Describe **two** types of documentation that should be provided with the software package. [4]
2. State **two** methods of delivering user training. [2]